May 19th, 2022

Steven Joseph has managed my team for about eight months now. In that time, he has significantly improved the quality of our communication with the Client Services team, as well as increased our ability to act autonomously to do good work. He has shown himself to be a caring individual who holds the wellbeing of his reports as his highest priority. He isn't afraid to push back and have difficult conversations when necessary, and maintains a pragmatic mindset when it comes to delivering projects and features ("good enough and done" is better than "perfect and never released"). Overall, he has had a positive impact on me as a manager.

Sincerely,

Rhiannon Tully-Barr